



April 25, 2019

VIA E-MAIL

Ms. AnnMarie Hilton
Better Government Association
223 W. Jackson Blvd., Suite 300
Chicago, IL 60606
Email: ahilton@bettergov.org

RE: 19-FOIA-110 OTP & Train Info 4/1/2017-Present

Dear Ms. Hilton:

We are in receipt of your request for information pursuant to the Illinois Freedom of Information Act, 5 ILCS 140/1 *et seq.* (“**FOIA**”)

On April 11, 2019, we received your request for records from April 1, 2017 through the present regarding on-time performance and delays including, but not limited to, **a)** the train line; **b)** the train number; **c)** the name of the engineer; **d)** length of the delay; and **e)** reason for the delay (“**Request**”).

On April 18, 2018, we reached out to you to inform you that the names of the engineers of the delayed trains is not information that Metra maintains as part of its delay reports; we explained that it would be unduly burdensome to comply with that portion of your Request. We asked, specifically with regard to delays, if you would consider narrowing your request to those portions of your Request that *are* included in our delay reports: **a)** the train line; **b)** the train number; **c)** length of the delay; and **d)** reason for the delay. On April 18th you agreed to narrow your Request to the above-named items (**a-d**) in addition to information regarding on-time performance.

In response to your Request, Metra is providing you with excel reports detailing train delays for the years 2017, 2018, and 2019, and Incident Code Table (“**Responsive Documents**”).

Please visit our website for access to Monthly On-Time Performance Reports for the years 2007 through 2019 by following the link below or copying and pasting it into your preferred internet browser’s web address bar:

<https://metrarail.com/about-metra/reports-documents/operations-ridership-data/time-performance-reports>

If we can be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Angela K. Ollie
Freedom of Information Officer
FOIA@metrarr.com
FOIA Hotline #312-663-3642
Attachments