

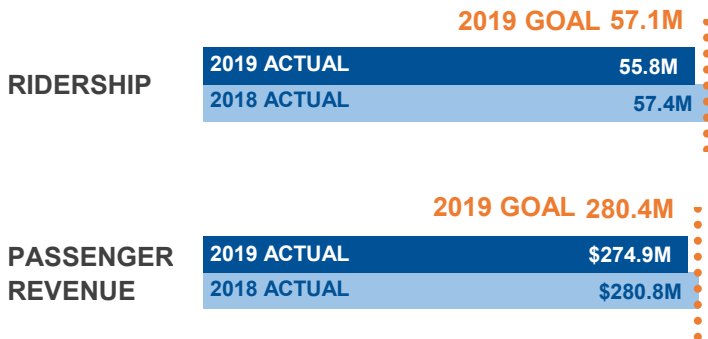
September 2019 System Performance Dashboard

PREPARED BY THE DIVISION OF STRATEGIC CAPITAL PLANNING

ATTACHMENT A

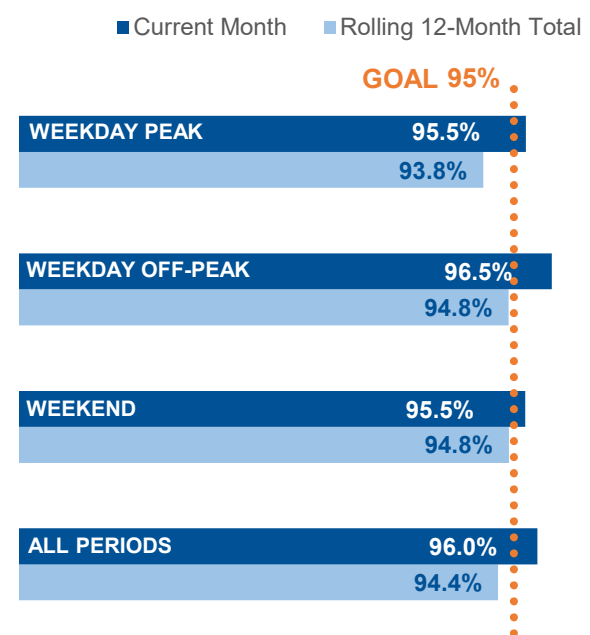
Ridership and Revenue Compared to Budget

YTD 2019 AND 2018



On-Time Performance by Service Period

CURRENT MONTH AND ROLLING 12-MONTH TOTAL



Average Daily Passenger Loads

YTD 2019 COMPARED TO 2018



Line	Rolling 12-Month Total		Ridership	On-Time Performance	Ventra App Adoption	
	RIDERSHIP	PASS. REVENUE	SEP 2018-SEP 2019	COMPARED TO 95% GOAL	SEP 2018	SEP 2019
Metra System	↓ -3%	→ 0%	6.3M → 6.2M 	 96.0%	42%	47%
ME METRA ELECTRIC LINE	↓ -6%	↓ -4%	647K → 616K 	 98.9%	36%	40%
RI ROCK ISLAND LINE	↓ -4%	↓ -1%	632K → 612K 	 90.1%	31%	34%
SWS SOUTHWEST SERVICE LINE	↓ -3%	→ 0%	201K → 199K 	 92.3%	42%	48%
HC HERITAGE CORRIDOR LINE	→ 0%	↑ 2%	61K → 64K 	 82.9%	46%	47%

PRELIMINARY DATA, SUBJECT TO CHANGE IN FINAL REPORTING

Line	Rolling 12-Month Total		Ridership	On-Time Performance	Ventra App Adoption	
	RIDERSHIP	PASS. REVENUE	SEP 2018-SEP 2019	COMPARED TO 95% GOAL	SEP 2018	SEP 2019
BNSF BNSF LINE	↓ -3%	→ 0%	1.3M S O N D J F M A M J J A S	 S O N D J F M A M J J A S	41%	46%
UP-W UNION PACIFIC WEST LINE	↓ -3%	→ 0%	679K S O N D J F M A M J J A S	 S O N D J F M A M J J A S	43%	47%
MD-W MILWAUKEE DISTRICT WEST LINE	↓ -4%	↓ -2%	517K S O N D J F M A M J J A S	 S O N D J F M A M J J A S	41%	46%
UP-NW UNION PACIFIC NORTHWEST LINE	↓ -2%	→ 0%	877K S O N D J F M A M J J A S	 S O N D J F M A M J J A S	41%	47%
MD-N MILWAUKEE DISTRICT NORTH LINE	↓ -1%	↑ 1%	548K S O N D J F M A M J J A S	 S O N D J F M A M J J A S	50%	55%
NCS NORTH CENTRAL SERVICE LINE	↓ -3%	↓ -2%	136K S O N D J F M A M J J A S	 S O N D J F M A M J J A S	49%	54%
UP-N UNION PACIFIC NORTH LINE	↓ -2%	↑ 1%	726K S O N D J F M A M J J A S	 S O N D J F M A M J J A S	50%	57%

Definitions

Average Daily Passenger Loads

Daily average of the number of passengers counted by on-board personnel at each train's maximum load point

Passenger Revenue

Income from ticket sales

Ridership

Number of passengers based on tickets sold multiplied by a ridership factor unique to each ticket type

Rolling 12-Month Total

Sum of the last twelve months (Oct 2018-Sep 2019)

On-Time Performance

Percent of trains that arrived at their final destination within 5:59 of the scheduled time

Ventra App Adoption

Percent of estimated passenger trips taken using the Ventra App, based on ticket sales