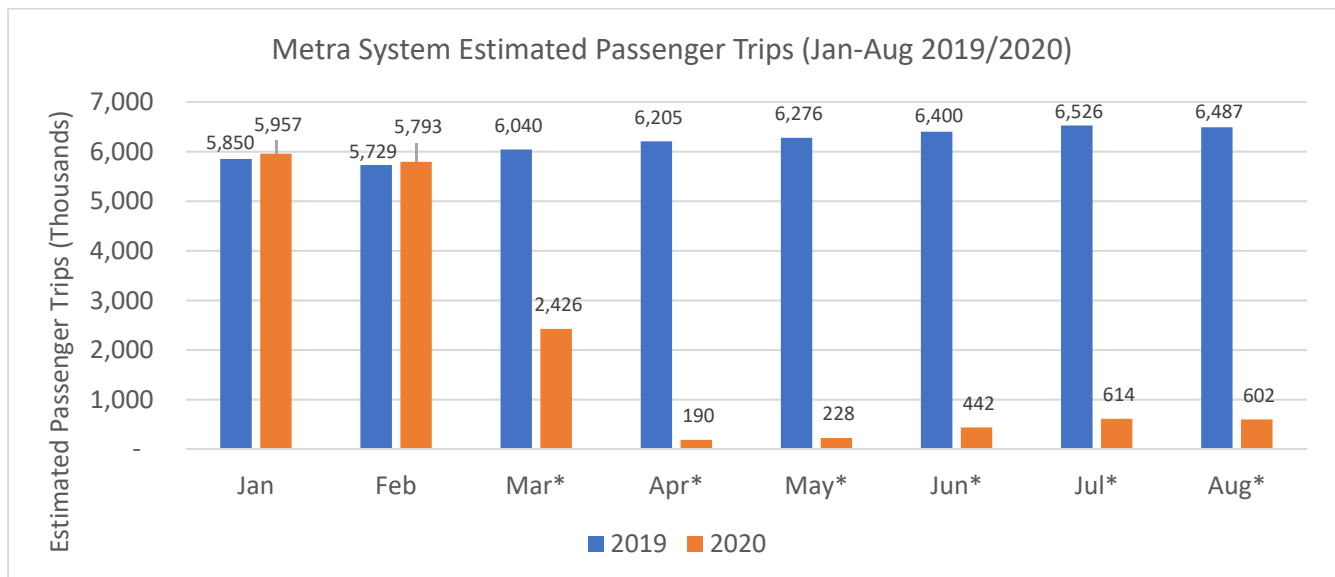




**TO: Board of Directors**  
**FROM: Jim Derwinski, CEO/Executive Director**  
**SUBJECT: August 2020 Ridership Trends**

**DATE: September 16, 2020**

Ridership decreased slightly in August compared to last month as the State of Illinois and the city of Chicago remained in Phase IV of their respective COVID-19 recovery plans. Preliminary August 2020 estimated passenger trips were about 602,140, a 1.8 percent decrease from the 614,000 estimated passenger trips in July 2020, and a 90.7 percent decrease from August 2019. August 2020 had one fewer weekday and one additional Sunday compared to August 2019.

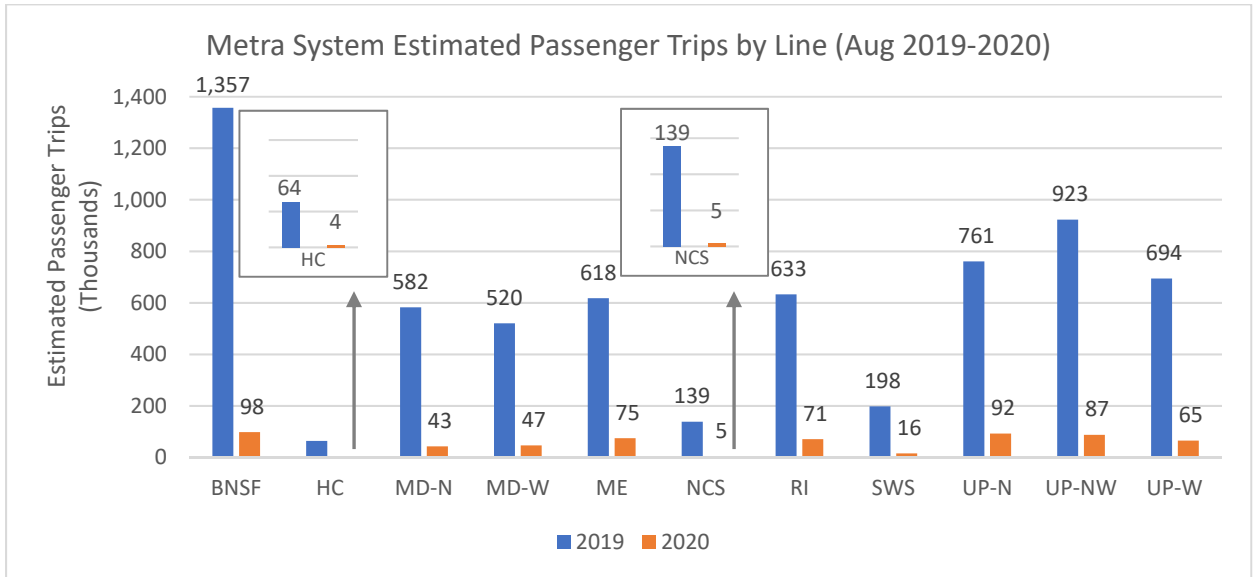


\* Mar-Aug 2020 are preliminary and subject to revision as data reported during the COVID-19 Pandemic is reviewed

On August 3, two trains were added to the BNSF and four trains were added to the Rock Island line. Metra operated 382 trains per day for all weekdays in August and 181 trains for all Saturdays and Sundays. Civil unrest in Kenosha affected UP-N service from August 24-31 with several trains beginning or ending at Waukegan instead of traveling to Kenosha. Under the current alternate schedule, 12 of 36 daily trains on the UP-N serve Kenosha. On August 24 the last outbound train to Kenosha (365) terminated at Waukegan, with an additional outbound Kenosha train (351) terminating at Waukegan August 25-31. The first inbound Kenosha train (308) originated from Waukegan from August 25-31, with the next two Kenosha trains (320 and 330) departing from Waukegan on August 31. All three inbound and three outbound Saturday and Sunday Kenosha trains originated/terminated at Waukegan on August 29-30.

Free rides for medical personnel ended August 31. Sales for the special \$10 all-day pass continued throughout the month.

The system averaged 23,360 riders per weekday in August, reaching a maximum of 25,090 riders per weekday on Wednesday, August 26. Wednesdays and Thursdays were the strongest performing days throughout the month, with an average of 24,450 and 24,340 riders per day, respectively. Friday's average ridership of 23,540 riders per day exceeded Monday ridership of 21,480.



\* August 2020 is preliminary and subject to revision as data reported during the COVID-19 Pandemic is reviewed.

Prepared by Lynnette Ciavarella, Senior Division Director, Strategic Planning & Performance  
 Jason Osborn, Department Head, System Performance & Data  
 Cody Wolcott, Service Analyst, System Performance & Data