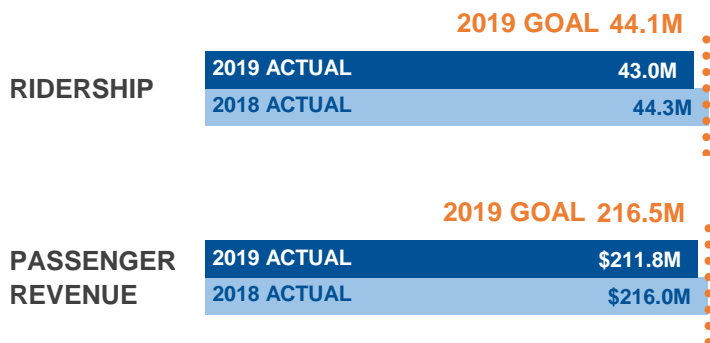


July 2019 System Performance Dashboard

PREPARED BY THE DIVISION OF STRATEGIC CAPITAL PLANNING

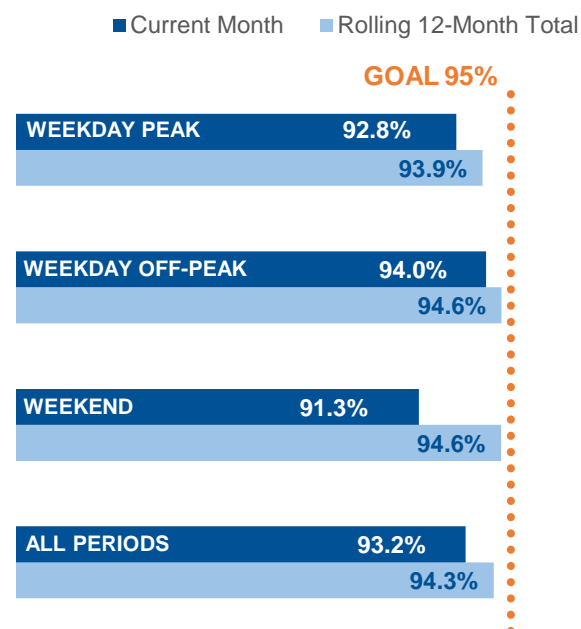
Ridership and Revenue Compared to Budget

YTD 2019 AND 2018



On-Time Performance by Service Period

CURRENT MONTH AND ROLLING 12-MONTH TOTAL



Average Daily Passenger Loads

YTD 2019 COMPARED TO 2018



Line	Rolling 12-Month Total		Ridership	On-Time Performance	Ventra App Adoption	
	RIDERSHIP	PASS. REVENUE	JUL 2018-JUL 2019	COMPARED TO 95% GOAL	JULY 2018	JULY 2019
Metra System	↓ -3%	↑ 1%	6.6M → 6.5M 	 93.2%	40%	45%
ME METRA ELECTRIC LINE	↓ -6%	↓ -3%	655K → 622K 	 97.1%	33%	37%
RI ROCK ISLAND LINE	↓ -4%	→ 0%	648K → 632K 	 88.2%	29%	33%
SWS SOUTHWEST SERVICE LINE	↓ -3%	↑ 1%	202K → 198K 	 92.0%	40%	46%
HC HERITAGE CORRIDOR LINE	→ 0%	↑ 3%	62K → 61K 	 89.6%	45%	49%

PRELIMINARY DATA, SUBJECT TO CHANGE IN FINAL REPORTING

Line	Rolling 12-Month Total		Ridership	On-Time Performance	Ventra App Adoption	
	RIDERSHIP	PASS. REVENUE	JUL 2018-JUL 2019	COMPARED TO 95% GOAL	JULY 2018	JULY 2019
BNSF BNSF LINE	↓ -3%	↑ 1%	<p>1.4M JUL 2018 1.4M JUL 2019</p>	<p>93.0% JUL 2018 93.0% JUL 2019</p>	40%	45%
UP-W UNION PACIFIC WEST LINE	↓ -3%	↑ 1%	<p>716K JUL 2018 700K JUL 2019</p>	<p>91.1% JUL 2018 91.1% JUL 2019</p>	40%	46%
MD-W MILWAUKEE DISTRICT WEST LINE	↓ -4%	→ 0%	<p>541K JUL 2018 518K JUL 2019</p>	<p>96.5% JUL 2018 96.5% JUL 2019</p>	38%	43%
UP-NW UNION PACIFIC NORTHWEST LINE	↓ -2%	↑ 1%	<p>934K JUL 2018 917K JUL 2019</p>	<p>90.7% JUL 2018 90.7% JUL 2019</p>	39%	46%
MD-N MILWAUKEE DISTRICT NORTH LINE	↓ -2%	↑ 2%	<p>586K JUL 2018 596K JUL 2019</p>	<p>89.4% JUL 2018 89.4% JUL 2019</p>	48%	54%
NCS NORTH CENTRAL SERVICE LINE	↓ -4%	↓ -1%	<p>140K JUL 2018 140K JUL 2019</p>	<p>95.2% JUL 2018 95.2% JUL 2019</p>	48%	54%
UP-N UNION PACIFIC NORTH LINE	↓ -3%	↑ 1%	<p>758K JUL 2018 770K JUL 2019</p>	<p>94.6% JUL 2018 94.6% JUL 2019</p>	48%	55%

Definitions

Average Daily Passenger Loads

Daily average of the number of passengers counted by on-board personnel at each train's maximum load point

Passenger Revenue

Income from ticket sales

Ridership

Number of passengers based on tickets sold multiplied by a ridership factor unique to each ticket type

Rolling 12-Month Total

Sum of the last twelve months (Aug 2018-Jul 2019)

On-Time Performance

Percent of trains that arrived at their final destination within 5:59 of the scheduled time

Ventra App Adoption

Percent of estimated passenger trips taken using the Ventra App, based on ticket sales