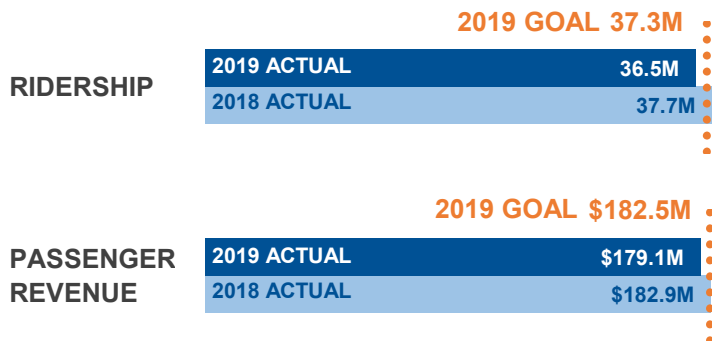


June 2019 System Performance Dashboard

PREPARED BY THE DIVISION OF STRATEGIC CAPITAL PLANNING

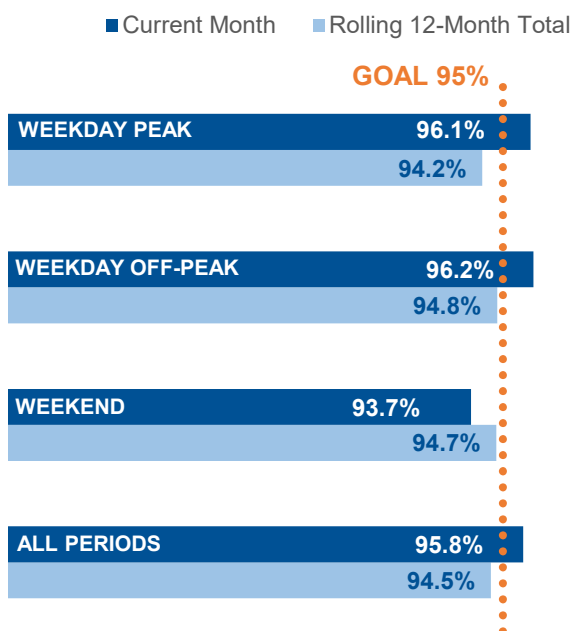
Ridership and Revenue Compared to Budget

YTD 2019 AND 2018



On-Time Performance by Service Period

CURRENT MONTH AND ROLLING 12-MONTH TOTAL



Average Daily Passenger Loads

YTD 2019 COMPARED TO 2018



Line	Rolling 12-Month Total		Ridership	On-Time Performance	Ventra App Adoption	
	RIDERSHIP	PASS. REVENUE	JUN 2018-JUN 2019	COMPARED TO 95% GOAL	JUNE 2018	JUNE 2019
Metra System	↓ -3%	↑ 1%	6.6M (2018) / 6.4M (2019)	95.8%	42%	46%
ME METRA ELECTRIC LINE	↓ -6%	↓ -2%	653K (2018) / 609K (2019)	99.5%	33%	37%
RI ROCK ISLAND LINE	↓ -4%	→ 0%	647K (2018) / 622K (2019)	94.1%	30%	33%
SWS SOUTHWEST SERVICE LINE	↓ -2%	↑ 2%	204K (2018) / 193K (2019)	91.7%	40%	45%
HC HERITAGE CORRIDOR LINE	→ 0%	↑ 3%	62K (2018) / 61K (2019)	92.1%	45%	47%

PRELIMINARY DATA, SUBJECT TO CHANGE IN FINAL REPORTING

Line	Rolling 12-Month Total		Ridership	On-Time Performance	Ventra App Adoption	
	RIDERSHIP	PASS. REVENUE	JUN 2018-JUN 2019	COMPARED TO 95% GOAL	JUNE 2018	JUNE 2019
BNSF BNSF LINE	↓ -3%	↑ 2%	1.4M J J A S O N D J F M A M J	 J J A S O N D J F M A M J	40%	45%
UP-W UNION PACIFIC WEST LINE	↓ -2%	↑ 2%	712K J J A S O N D J F M A M J	 J J A S O N D J F M A M J	44%	46%
MD-W MILWAUKEE DISTRICT WEST LINE	↓ -3%	↑ 1%	528K J J A S O N D J F M A M J	 J J A S O N D J F M A M J	41%	44%
UP-NW UNION PACIFIC NORTHWEST LINE	↓ -2%	↑ 2%	926K J J A S O N D J F M A M J	 J J A S O N D J F M A M J	43%	46%
MD-N MILWAUKEE DISTRICT NORTH LINE	↓ -2%	↑ 3%	579K J J A S O N D J F M A M J	 J J A S O N D J F M A M J	51%	55%
NCS NORTH CENTRAL SERVICE LINE	↓ -4%	↓ -1%	142K J J A S O N D J F M A M J	 J J A S O N D J F M A M J	50%	53%
UP-N UNION PACIFIC NORTH LINE	↓ -3%	↑ 2%	769K J J A S O N D J F M A M J	 J J A S O N D J F M A M J	54%	56%

Definitions

Average Daily Passenger Loads

Daily average of the number of passengers counted by on-board personnel at each train's maximum load point

Passenger Revenue

Income from ticket sales

Ridership

Number of passengers based on ticket sold multiplied by a ridership factor unique to each ticket type

Rolling 12-Month Total

Sum of the last twelve months (Jul 2018-Jun 2019)

On-Time Performance

Percent of trains that arrived at their final destination within 5:59 of the scheduled time

Ventra App Adoption

Percent of estimated passenger trips taken using the Ventra App, based on ticket sales