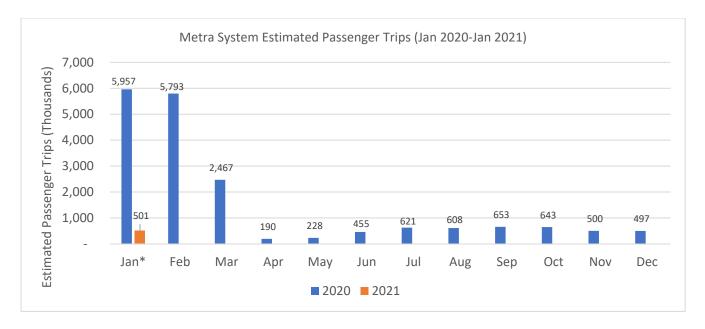


TO: Board of Directors DATE: February 17, 2021

FROM: Jim Derwinski, CEO/Executive Director

SUBJECT: January 2021 Ridership Trends

Ridership increased in January compared to December as Northeastern Illinois remained in Phase 4 of the State of Illinois Restore Illinois COVID-19 recovery plan. The city of Chicago maintained its Stay-at-Home advisory for the month of January. Preliminary January 2021 estimated passenger trips were approximately 501,488, a 0.9 percent increase from the 497,980 estimated passenger trips in December 2020, and a 91.6 percent decrease from January 2020. January 2021 had two fewer weekdays and one additional Sunday compared to January 2020.

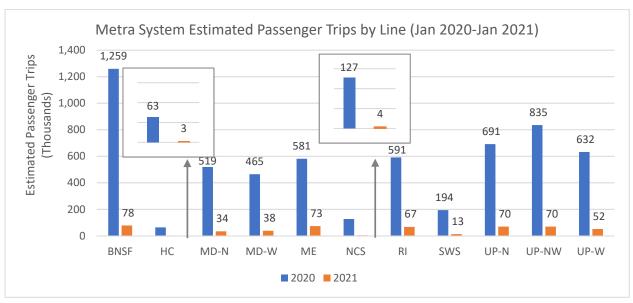


^{*} Jan 2021 data are preliminary and subject to revision as data reported during the COVID-19 Pandemic is reviewed.

On January 11, 2 trains were added to the Milwaukee District-North and 6 trains were added to the Milwaukee District-West. This change brought the total number of trains Metra operates from 392 trains per weekday to 398.

Sales for the special \$10 all-day pass continued in January.

The system averaged 20,600 riders per weekday in January, excluding New Year's Day. Metra operated on a regular schedule on January 18, Martin Luther King Jr. Day, carrying 14,600 passengers. Thursdays were the strongest performing weekday in January, carrying an average of 21,200 passengers.



^{*} January 2021 is preliminary and subject to revision as data reported during the COVID-19 Pandemic is reviewed.

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