

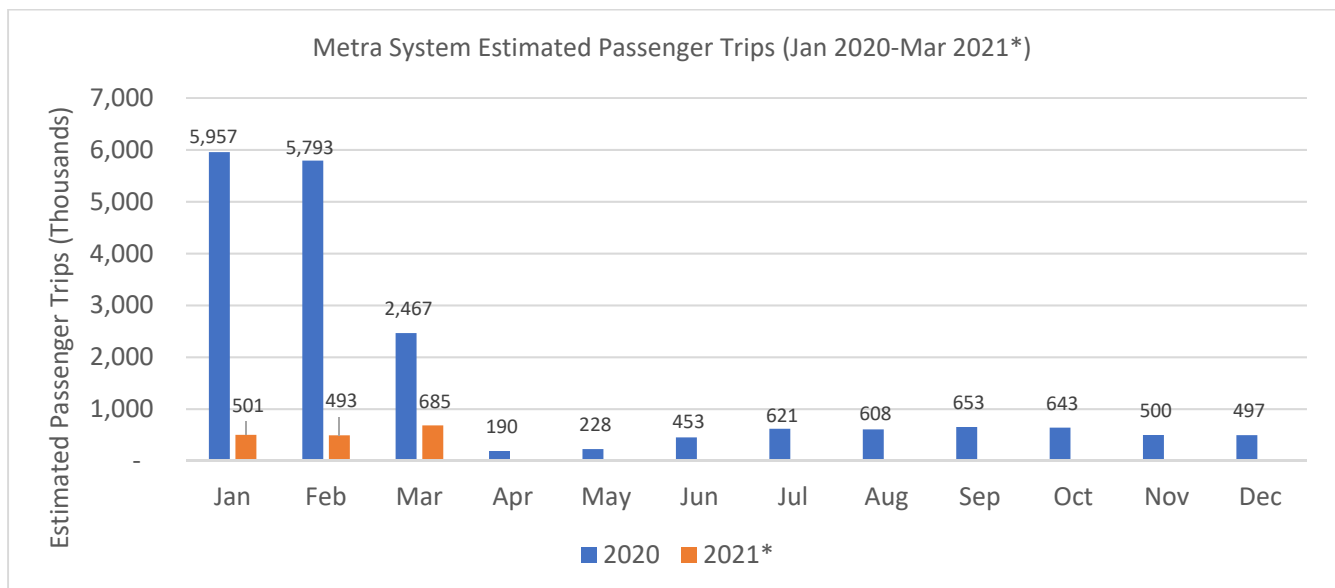


TO: Board of Directors
FROM: Jim Derwinski, CEO/Executive Director
SUBJECT: March 2021 Ridership Trends

DATE: April 21, 2021

March 2021 was the highest ridership month since March 2020. Northeastern Illinois remained in Phase 4 of the Restore Illinois COVID-19 recovery plan. The city of Chicago maintained an amended Stay-at-Home advisory for the month of March. Vaccine eligibility continued to expand as jurisdictions progressed through vaccine distribution phases.

Preliminary March 2021 estimated passenger trips were approximately 684,920, a 39.0 percent increase from the 492,910 estimated passenger trips in February 2020, and a 72.2 percent decrease from March 2020. March 2021 had one additional weekday, the same number of Saturdays, and one less Sunday/holiday compared to March 2020.

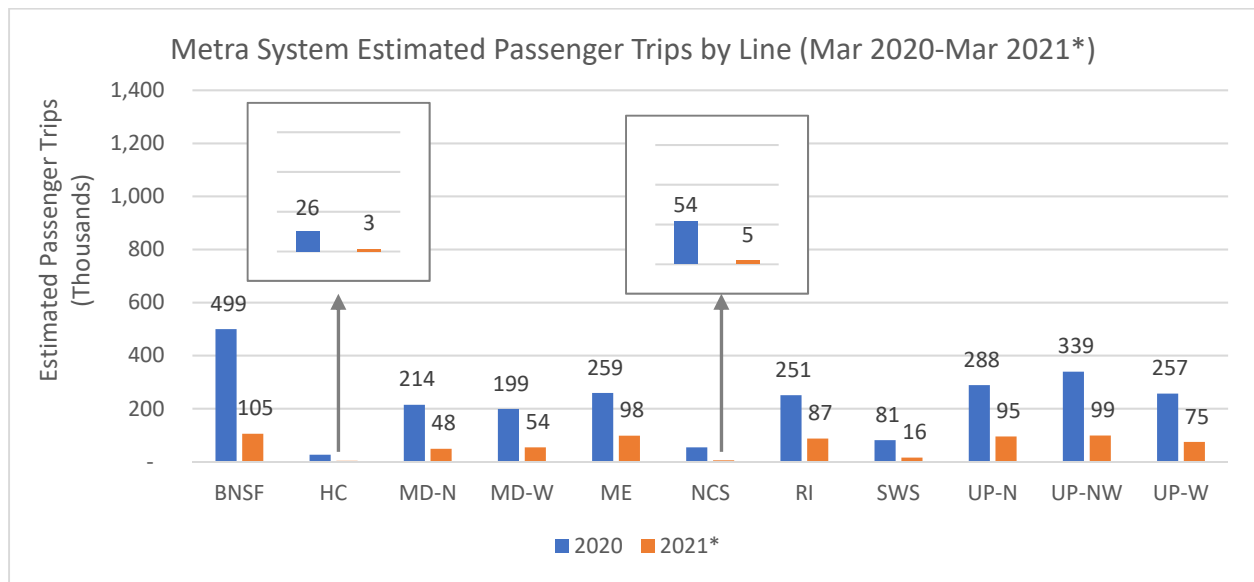


* 2021 data are preliminary and subject to revision as data reported during the COVID-19 Pandemic is reviewed.

Metra continued to operate 408 weekday trains in March. There were no trains added to the schedule in March. Effective March 22, schedules for three Rock Island trains were adjusted according to customer feedback, and to reflect actual operating conditions.

Sales for the special \$10 all-day pass continued in March. The Fair Transit South Cook Pilot program continued in March, offering reduced fares on the Metra Electric and Rock Island lines.

The system averaged 25,800 riders per weekday in March. Tuesdays were the strongest performing weekday in March, carrying an average of 26,560 passengers.



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